Club Car, LLC
Post Office Box 204658
Augusta, Georgia 30917-4658
(706) 863-3000

URGENT SAFETY RECALL

TO: Authorized Club Car Golf and Utility Vehicle Dealers, Distributors, Branch Offices, Regional Managers and Factory Direct Sales Associates

DATE: November 15, 2013

SUBJECT: Precedent Golf Car and Transportation Vehicle Hub Nut Campaign

Club Car, LLC, in cooperation with the U.S. Consumer Product Safety Commission, is notifying all owners and operators of 2013 model year Precedent golf cars and transportation vehicles of a risk of loss of wheel retention in certain units due to improper assembly of the hub retaining nut. This problem, if not corrected, could lead to a loss of steering, posing a potential crash hazard. Club Car is recalling certain potentially affected 2013 model year vehicles.

Club Car has dispatched field teams with specialized equipment to inspect hub assemblies for proper torque. The teams will replace any non-conforming front hub assemblies. Dealers must STOP SALE on all affected units until inspected by a Club Car team, or the spindle assemblies are replaced per the field campaign.

Enclosed is a copy of the letter distributed to customers. That letter provides customers who purchased affected vehicles with a listing of the Club Car models and serial numbers affected. A list of all affected vehicles can be accessed on the Safety Info page of Club Car Pavilion. This list shows all customers involved, sorted by state. When cars are completed by field teams, the campaign status in Tavant will be updated to COMPLETE. Please use this list and Tavant to identify and contact those customers in your service area to arrange the required service. Please check your records to confirm your sales information. To determine if inspection is required for a given vehicle, please view the warranty history for that vehicle in Tavant and look for the campaign 2013_PREC_HUB_NUT. If you cannot access the customer list, or if you find any additional customers who should be contacted, please call **1-800-227-0739 extension 3831**.

The attached letter advises customers to contact us to arrange for inspection. **However, because of the urgent nature of this issue, Club Car is requesting that you take immediate action by contacting each of the customers in your area to arrange for the immediate inspection and repair of all hub assemblies in the production range.** If a vehicle in this campaign is located and the hub retaining nut has not been inspected and repaired by a Club Car team, the dealer must perform the inspection according to the attached instructions (Precedent Front Spindle and Hub Torque Check Procedure). Club Car will reimburse labor and mileage through the normal warranty process. This program is being handled as a campaign in Tavant. Please file claims using the campaign code 2013_PREC_HUB_NUT. **This campaign must be completed by December 31, 2013.**

The Customer Alert and work instructions information are attached to this letter.

We appreciate your support with this program. If you have any questions related to this issue, please contact the following for assistance:

- Technical Support – Contact your Technical Services Representative as described in Service Bulletin 13-005
- Warranty Reimbursements – 1-800-227-0739, Ext. 3256

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URGENT SAFETY RECALL

CLUB CAR MODEL YEAR 2013
PRECEDENT GOLF & TRANSPORT VEHICLES

Dear Club Car Customer:

Club Car, LLC, in cooperation with the U.S. Consumer Product Safety Commission, is notifying all owners and operators of 2013 certain model year Precedent golf cars and transportation vehicles of a risk of loss of wheel retention in certain units due to improper assembly of the hub retaining nut. This problem, if not corrected, could lead to a loss of steering, posing a potential crash hazard. Club Car is recalling certain potentially affected 2013 model year vehicles.

Club Car, in conjunction with its dealers and distributors, has initiated a field campaign to inspect and repair the hub retaining nut in the affected vehicles. The replacement will be done free of charge.

This letter is to provide the information you will need to identify the affected vehicles and the actions you should take to ensure that the hub retaining nut in your vehicle is inspected expeditiously.

Which vehicles are affected?

- Certain 2013 Precedent golf and transport vehicles. Information on affected models and serial numbers is provided on the reverse side of this letter.

What is the problem?

- The hub retaining nut may not be properly torqued.
- This condition, if uncorrected, may allow the front wheel to fall off the vehicle.

Our records indicate that you are the current owner of a 2013 Precedent golf or transport vehicle or vehicles. If you are no longer in possession of the vehicle(s), please contact us at 1-800-227-0739 extension 3831 with any information you might have concerning their current location.

Immediate actions to be taken for affected vehicles:

STEP 1:
Determine whether the serial number(s) of your 2013 Precedent golf or transport vehicle or vehicles are on the list of potentially affected vehicles in Table 1 (see serial number decal example at right). The serial number is located on a decal just above and to the right of the accelerator pedal. The serial number consists of a two-letter prefix followed by a ten-digit number. The prefix and number must both match the model listings shown in Table 1 for your vehicle to be affected.

STEP 2
If your vehicle is included in Table 1, **STOP USING THE VEHICLE** and immediately **contact your authorized Club Car dealer** to arrange for an inspection and repair of your vehicle(s). If you are unable to contact your dealer, call Club Car at 1-800-227-0739, ext. 3831 between 8 a.m. and 5 p.m. ET.

We have initiated these steps out of our concern for your safety and continued satisfaction with Club Car products, and regret any inconvenience this may cause. Your cooperation and patience in dealing with this important issue is appreciated.

Precedent Golf Car

CF, PD, PF, PR, PU
1347-422745 to 1349-425820

Precedent 4 Passenger

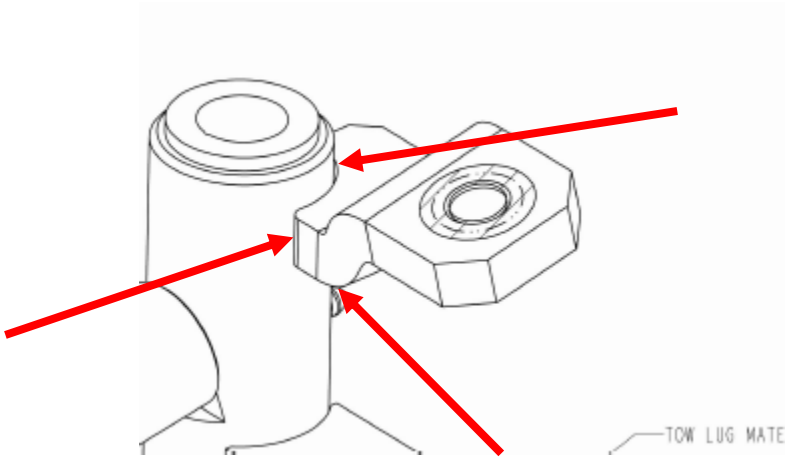
PJ, PV, PW
1347-422709 to 1349-425762

Precedent Front Spindle and Hub Torque Check Procedure

- **Electric Vehicle:** Disconnect the batteries and discharge the controller.

  Gasoline Vehicle: Disconnect battery and spark plug wire(s).

- Inspect spindle steering arm for complete weld across top, bottom and sides. See illustration below.



- If weld does not go completely around the steering arm, replace spindle as specified in the corresponding maintenance and service manual.
- If welds are within acceptable limits, mark spindles with a check mark √using a paint pen.
- Carefully remove wheel covers from wheels.
- Using a marker or paint pen, mark a line along the bolt and nut joint on both sides of the vehicle.
- Using a calibrated torque wrench with a 21mm socket, apply 60 ft-lb (81Nm) of torque to the hub nut joint on both sides of the vehicle.
- Visually inspect the mark to determine if the nut has moved.
    - If movement is detected, replace the wheel cover.
    - If no movement is detected, replace the spindle per the Maintenance and Service Manual.
        - Replacement parts are
            - 103638701 for Left side
            - 103638702 for Right side.